



MACO guarantee

15 year guarantee

for use of **MACO TRICOAT-PLUS** hardware

Mayer & Co Beschläge GmbH, 5020 Salzburg, Alpenstraße 173, Austria, grants a SURFACE FINISH GUARANTEE of 15 years, in excess of the legal period, for the use of MACO TRICOAT-PLUS hardware, commencing on the date for delivery of the hardware to the fabricator.

The guarantee applies to:

- MULTI-MATIC turn-only and tilt & turn hardware in TRICOAT-PLUS PROTECT door locks in TRICOAT-PLUS
- RAIL-SYSTEMS lift & slide hardware in TRICOAT-PLUS
- ESPAGS espagnolettes in TRICOAT-PLUS

(delivery date from April 2012)

GUARANTEE CONDITIONS

The guarantee applies only to fabricators of MACO hardware.

GUARANTEE CLAIM

- Clearly visible impairment of the surface (visible surface in mounted condition) due to ferric oxide or loosening of the surface by corrosion of the base material.
- PROTECT door locks: Clearly visible impairment through the top hat faceplate surface (visible surface in mounted condition and, if coated with TRICOAT-PLUS, also the surface of locking elements (hook, bolt, i.S.cam, locking bolt and latch) due to ferric oxide or loosening of the surface by corrosion of the base material.

GUARANTEE SERVICES

- Replacement of the defective component or supply of a component with equivalent functionality free of charge
- Further reimbursements are excluded by MACO.

Preconditions for guarantee detailed on the back



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PRECONDITIONS FOR GUARANTEE

- Compliance with all MACO specifications and processing instructions
- Use of MACO screws with TRICOAT-PLUS surface
- Verifiable compliance with all obligations to provide instructions to the end user
- Intendend use in accordance with the product-specific MACO catalogues
- Verifiable maintenance (through fabricator's service or guarantee certificate) according to MACO operating and maintenance instructions
- Return of the defective parts together with the original invoice

GUARANTEE EXCLUSION

- Use in Accoya* and oak timber (see the Accoya* and oak timber guarantee conditions)
- Improper storage or transport
- Mechanical damage of the surface finish
- Bare metal on cuts and punched holes and thereof resulting corrosion
- Setting ranges, clamping screws, adjusting screws, and moving parts
- Components which cannot be coated with TRICOAT-PLUS for manufacturing reasons
- Unsuitable or unintended use
- Transfer of corrosion through foreign materials
- Use of aggressive or abrasive cleaning agents
- Natural wear, soiling or salt deposits
- Modifications or self-repair
- Use of TRICOAT-PLUS screws which are coated by contract manufacturing

* Registered trademark of Titan Wood Limited

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Order No. 758516EN – Creation date: January 2014
Date of update: 2nd June 2017
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